

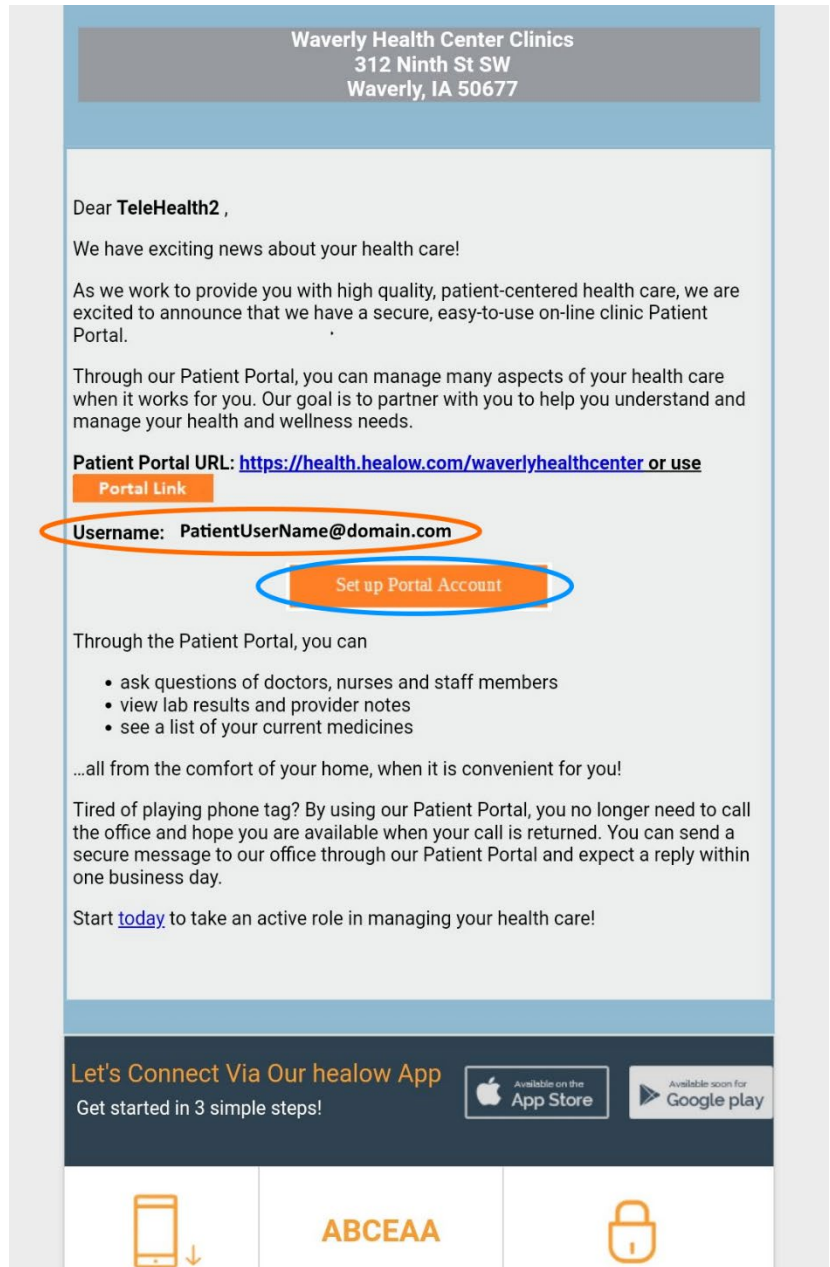
# Creating your Healow Account

If you have not done so, call one of Waverly Health Center's clinics and ask to have your Healow account created.

You will need to provide a personal **email address**. This will be the primary contact information for **Healow** and it also serves as your **username**.

In five to ten minutes, you will receive an email at the address you provided. The subject will read: **Portal login information from your doctor's office**.

From the email, note your username (circled in orange) and click on the 'Set-up Portal Account' button (circled in blue).



## Creating your Healow Account

Waverly Health  
CENTER  
CLINICS

Login [Cambie a Español](#)

**Welcome TeleHealth,**

Please select the phone number and the verification code will be sent to the selected number.

\*\*\* - \*\*\* - 5708

How would you like to receive a unique code?

Text  Voice

If prompted, complete the phone verification screen.

- Select the phone number
- Select to receive confirmation code by voice or text
- Select 'Send Code'

Enter the verification code you received in the box. Then click on the 'Verify' button.

**Verification Code**

Please enter the verification code we sent to your phone number \*\*\* - \*\*\* - 5708

Code is valid for 5 minutes or 6 attempts  
Didn't receive the code?  
[Resend Code](#)

Please enter the verification code you received

## Creating your Healow Account

Select a security question and answer. This is used to reset your Healow password if you forget it. Then click on the 'Next' button.

**Security questions**

Select security question below.  
This question will help us verify your identity.

**Customize your security question.**

Security Question

Answer

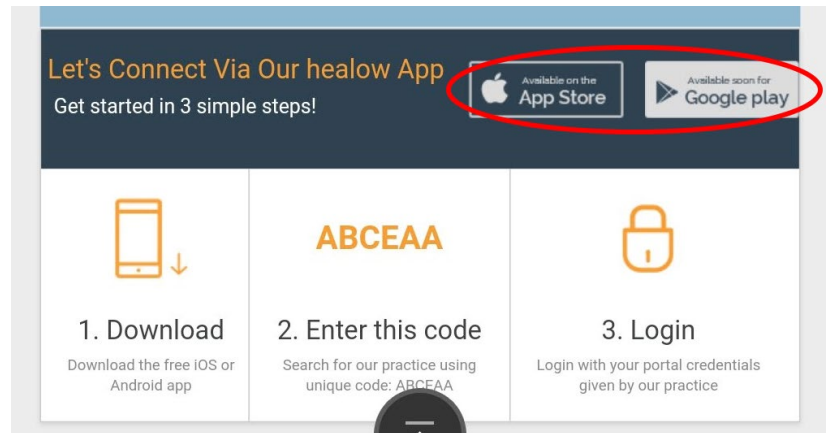
Cancel Next

Agree to the consent form.

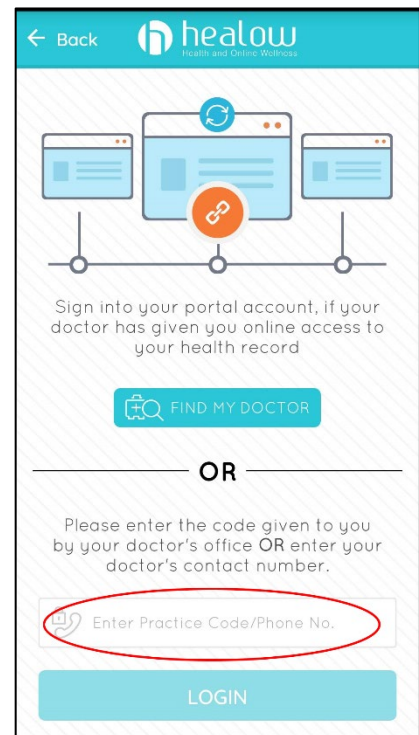
You will be directed to a login screen. The next pages explain how to login for the first time.

## Logging into the Healow App

1. Download the **Healow** app from the Google Play Store or Apple App Store. You can click on the App store link for your device found at the bottom of your Portal Login email.

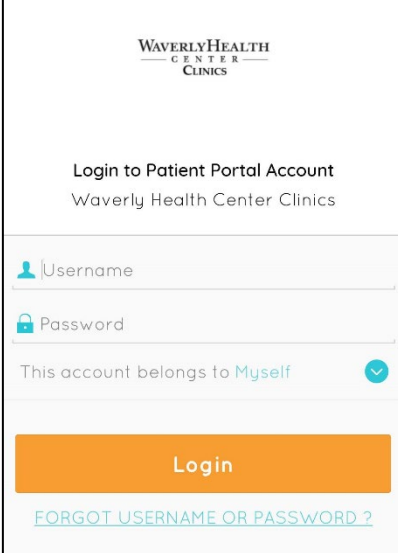


2. Enter the Practice Code **abceaa** and select the 'Login' button.



## Logging into the Healow App

3. Enter your **Username** and **Password**, select the 'Login' button.



The screenshot shows the login interface for Waverly Health Center Clinics. At the top, the logo reads "WAVERLY HEALTH CENTER CLINICS". Below the logo, the text says "Login to Patient Portal Account" and "Waverly Health Center Clinics". There are three input fields: "Username" with a person icon, "Password" with a lock icon, and a dropdown menu labeled "This account belongs to" with "Myself" selected and a checkmark. A large orange "Login" button is positioned below the fields. At the bottom, there is a link that says "FORGOT USERNAME OR PASSWORD?".

4. Agree to the **Healow** terms of service.
5. Enter a 4-digit personal identification number (PIN) for the Healow App. This is used each time the app is opened.

6. You are now logged into the Healow App.

